

■ ***ELSA ECOMO™ 19H99***

**User Manual**

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Aachen, February 1999

# Preface

Thank you for placing your trust in this ELSA product. With the *ECOMO 19H99* you have selected one of ELSA's high-end monitors. ELSA products are subject to the highest of standards in production and quality control which are the foundation for consistently high product quality. This monitor was especially designed for the demands of professional users, and distinguishes itself with an extraordinary degree of reliability.



*If you have questions to the topics covered in this manual or require additional help, our online services are at your disposal around the clock. The complete range of support and services provided by ELSA can be found in the "Advice and help" chapter.*

*In very urgent cases the ELSA Hotline can be reached under the following number:*

**+49-(0)241-606-6135**



**Before you continue**

*How to set up your ECOMO 19H99 is described in the Installation Guide. Please refer to this information first before you start reading this manual.*

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# Introduction

This manual tells you how to connect, adjust and care for your monitor. This manual also provides technical specifications and instructions for troubleshooting problems you may experience with your monitor.

## Monitor features

The Diamond monitor is an intelligent, microprocessor-based monitor compatible with most analog RGB (red, green, blue) display standards, including PS/V<sup>®</sup>, PS/2<sup>®</sup>, Apple<sup>®</sup> Macintosh<sup>®</sup>, Centris, Quadra, Macintosh II and Power Macintosh products.

It provides crisp text and vivid color graphics with VGA, SVGA, XGA (non-interlaced), and most Macintosh compatible color graphics boards.

- The monitor's wide auto-scanning compatibility range makes it possible to upgrade graphics boards or software without needing to purchase a new monitor.
- Digitally controlled auto-scanning is done using an internal microprocessor, for horizontal scan frequencies between 30kHz and 95kHz, and vertical scan frequencies between 50Hz and 152Hz. The microprocessor-based intelligence allows the monitor to operate in each frequency mode with the precision of a fixed frequency monitor.
- The monitor contains resident memory for pre-programmed screen display standards and is also capable of storing additional user adjustment parameters.
- The monitor is capable of producing a non-interlaced maximum addressable resolution format of 1600 dots x 1200 lines. This display is well suited for windowing environments.
- Because of the analog signal inputs, the monitor can display an unlimited palette of colors that can be manually adjusted to suit your specific needs.
- The monitor has a power management function according to VESA<sup>™</sup>-DPMS<sup>™</sup> standard. To save energy, the monitor must be connected to a system compliant with this standard. (Refer to your computer and/or graphics board instructions for proper operation.)
- To ensure the easy installation and operation of this monitor, an on-screen display (OSD) presents all of the functions for setup and adjustment.
- The monitor complies with the safety standards UL 1950, CSA C22.2 No.950 and EN60950; FCC Class-B, VCCI Class-B and EN55022 Class-B for EMI; MPR-II; and with

the ergonomics standards ISO 9241-3, ISO9241-7 and ISO9241-8. The monitor also complies with TCO'95 guideline for environmental safe use.

- Digital chassis design for lighter, more compact housing and improved display performance.
- The world standard DIAMONDTRON tube upgraded with improved focus and convergence for supersharp and pure picture images.
- The monitor complies with Video Electronics Standards Association (VESA™) DDC™1/2B(EDID) specification. If your computer provides DDCTM1/2B(EDID) function, the setup takes place automatically.
- USB self-powered hub with 2 upstream ports and 3 downstream ports.

## Package contents

Please ensure that the delivery is complete. When opening the package, please check that the following components are included:

- Installation Guide
- User Manual
- Monitor
- VGA connector cable and USB upstream cable
- Power cord
- ELSA CD with INF files
- Ferrous core

Please contact your dealer if any part is missing or damaged.

ELSA reserves the right to make changes to the package contents without prior notice.

## Installation notice

The installation of the *ECOMO 19H99* is described in the enclosed Installation Guide. Of particular interest is the USB port. The supplied USB cable establishes an additional connection between monitor and computer. Please note that the computer and the operating system feature USB functions. (→page 9).

## CE conformity and FCC radiation standard

### CE

This equipment has been tested and found to comply with the limits of the European Council Directive on the approximation of the laws of the member states relating to electromagnetic compatibility (89/336/EEC) according to EN 55022 class B.

### FCC

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the Federal Communications Commission (FCC) Rules.

### CE and FCC

These limits are designed to provide reasonable protection against radio frequency interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. It may interfere with radio communications if not installed and used in accordance with the instructions. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception (this can be determined by turning this equipment off and on), the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between this equipment and the receiver.
- Connect the equipment to an outlet on a circuit other than that to which the receiver is connected.
- Consult your dealer or an experienced radio/TV technician.
- Caution: To comply with the limits for an FCC Class B computing device, always use a shielded signal cable.



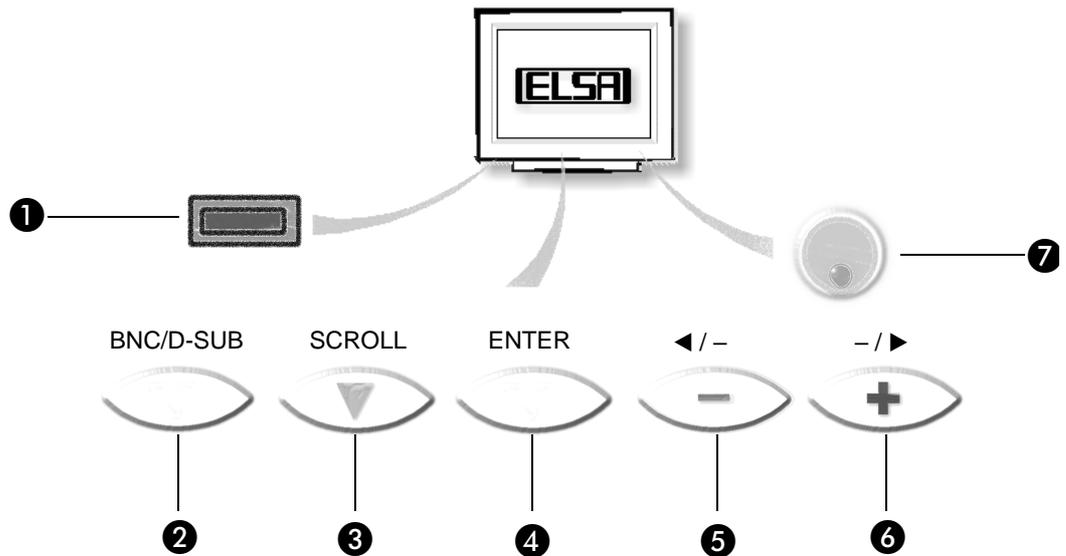
*Caution to the user: The Federal Communications Commission warns the user that changes or modifications to the unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.*



# Aspects of your monitor

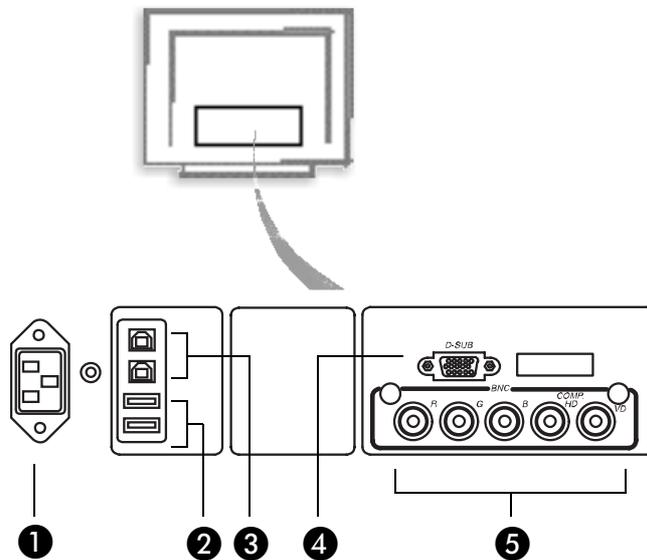
## The front control panel

The lower front of the monitor features a row of switches and buttons which allow you to tune the picture settings precisely.



	Function
①	<b>Downstream ports</b> To connect to USB equipped peripherals, e. g., USB camera, keyboard and printer, etc.
②	<b>Input connector select key (BNC/D-SUB)</b> Press the BNC or D-SUB key to select the signal input connector.
③	<b>Scroll key</b> Press this key to select the group icon in the main menu.
④	<b>Enter key</b> Press this key to fix or to unfix the item icon.
⑤	<b>Function adjust keys</b> Press the adjust keys to select the item icons and to adjust the image on the screen.
⑥	
⑦	<b>Power-On indicator</b> This indicator lights up green when the monitor power is on. It shows amber when the monitor is in the power management modes.

## Rear connectors panel



	Function
①	<b>AC power connector</b> Plug the power cord in here.
②	<b>Downstream ports</b> To connect to USB equipped peripherals, e.g. USB camera, keyboard, printer, etc.
③	<b>Upstream ports</b> To connect to USB equipped computers, please use the enclosed USB cable.
④	<b>Signal input 1 connector (HD15, D-SUB)</b> Plug the cable carrying the signal from the graphics board to the monitor into this socket.
⑤	<b>Signal input 2 connector 2 (BNC)</b> A special BNC cable must be connected to these five sockets to connect the monitor to the graphics board signal.



*Only graphics input 1 is DDC-compatible. This connection must be used for data about the ECOMO 19H99 to be transferred.*

# Monitor installation

The *ECOMO 19H99* supports USB and is provided with special software. In this chapter you will learn more about USB and how to install the monitor under your operating system.

## The USB function under Windows

### What does USB stand for?

USB stands for “Universal Serial Bus” and defines a new interface standard which is clearly more convenient for the PC user. This increased convenience concerns the connection and configuration of peripheral devices. Up to 127 peripherals such as keyboard, mouse, modem removable drives and digital cameras for videoconferencing can be connected to a USB system. With USB, each peripheral device is configured automatically.

The USB standard defines an uniform connector type, making special cables, proprietary connectors and interfaces and special installation software unnecessary. This eliminates the all-too-familiar cable spaghetti that can result and the risk of hardware damage due to an incorrect connection. The fact that all the devices can be connected to each other—similar to a network—is also a great advantage. It means a high degree of flexibility when planning the layout of the devices: Not all peripheral devices have to be connected centrally to the computer.

### Who can use USB?

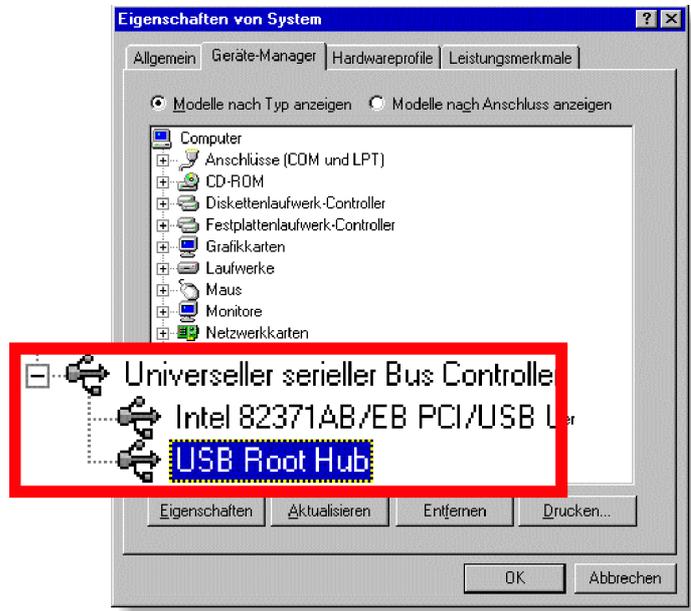
The USB function is available to you if your hardware and operating system support USB. In this case, it is the Windows system that checks the hardware, sets up the USB and controls the attached devices.

USB support is already integrated in Windows 98. This may be different with older versions of Windows 95, as not all versions support USB.

## Checking for USB support

Open up the Control Panel by selecting **Start** ► **Settings** ► **System**. In the Device Manager, view the list of devices available in the system.

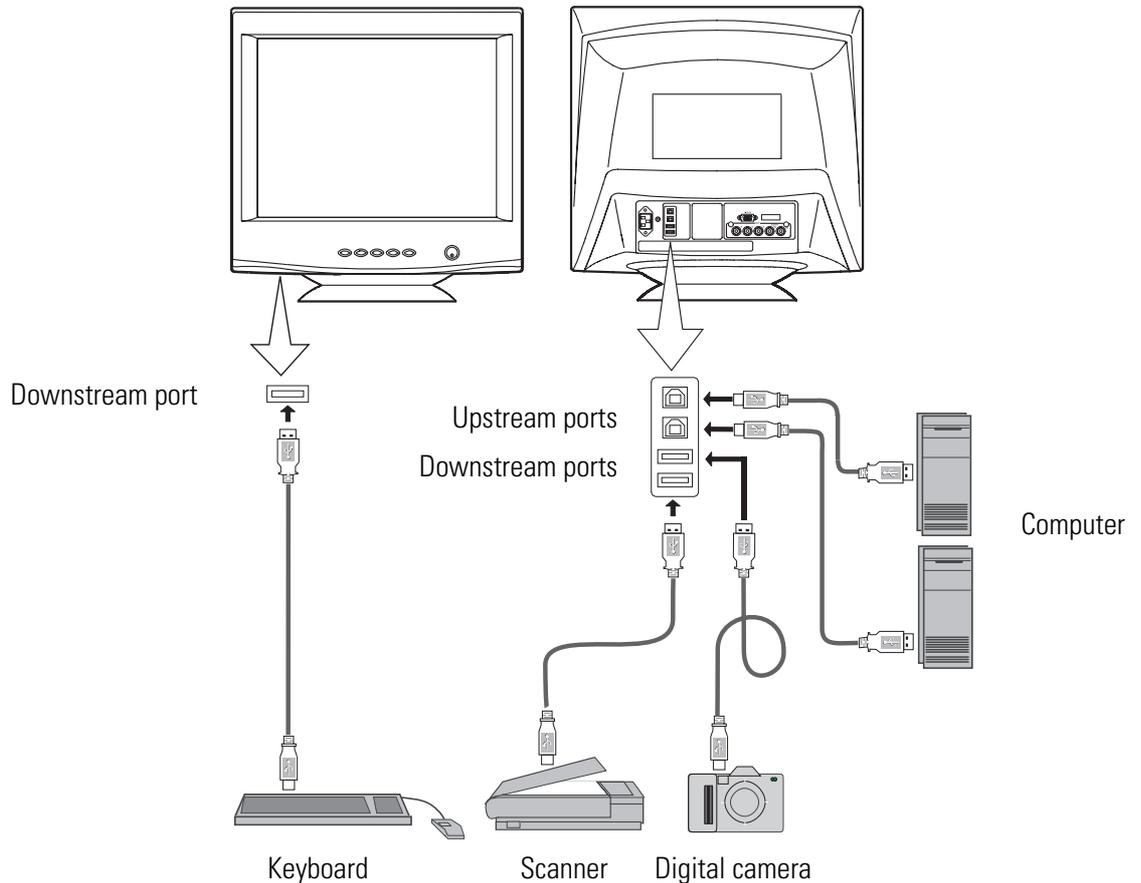
The Windows system Device Manager shows you whether the USB controller is installed or not.



For further information on USB please refer to [www.usb.org](http://www.usb.org).

## The USB connection

A USB cable for connecting your monitor to your computer is supplied. The following diagram shows the various options possible within a USB system:



If you use the supplied USB cable to connect your computer and ELSA monitor, it is recommended that you place the accompanying ferrous core around the cable. This core reduces the electromagnetic interference from the monitor which would otherwise detrimentally effect the signal transmission.

- ① Place the ferrous core around the cable. Make sure that the separation between the core and the monitor's USB socket is at least 3 cm.
- ② Squeeze the core closed until it snaps shut.

## All under control

Among other things it is possible to configure the monitor conveniently via software. A program with which you can configure the main display settings directly is included with your ELSA monitor.

### USB monitor installation

When you insert the supplied CD, the ELSA setup program usually starts up automatically. After you have specified the monitor type, you can select the component to be installed in the list and click on **Install**.



*If the program does not automatically start after the CD is inserted, you should run it manually. Select the CD drive in Explorer and start the CDSETUP.EXE program in the root directory of the CD.*

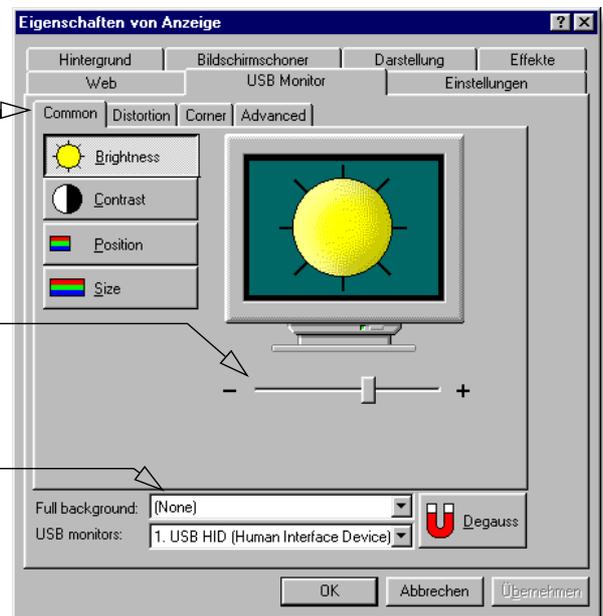
### Configuring the display with a USB monitor

After the installation you will find the USB monitor in the Control Panel under Display Properties. Select **Start ► Settings ► Control Panel** and start the **Display** program. In the 'Display Properties' dialog box you will find the 'ECOMO 19H99 USB Monitor' tab.

Increased clarity with tabs for each individual display setting

Values are easy to set with sliders

Various test patterns and colors facilitate monitor setup



Configuration using sliders is easy and intuitive. The resulting effects are displayed immediately.



*If you want to make display corrections in small increments you can use the arrow keys (a) instead of the mouse to change the values gradually.*

Feel free to experiment and try out the different possibilities. The settings are only saved when you confirm them by pressing **Apply** or **OK**.

### An overview of the possible settings

- Brightness
- Contrast
- Position and size
- Display geometry and distortions
  - Parallelogram effect
  - Trapeze effect
  - Rotation (Tilt)
  - Pincushion Balance

Press the **Degauss** button to remove magnetic distortions from the display.

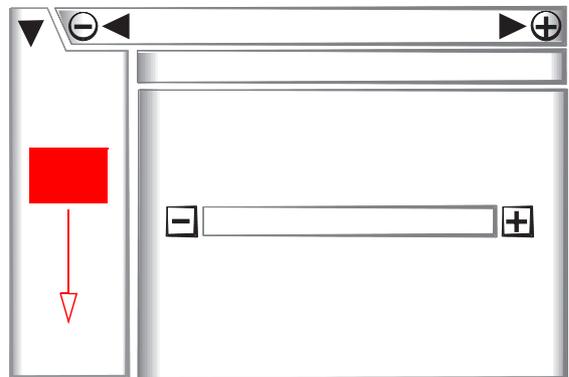
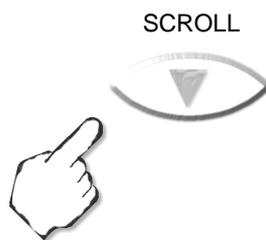


# The on-screen display

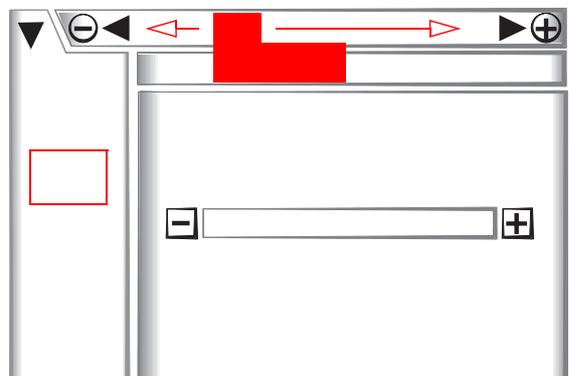
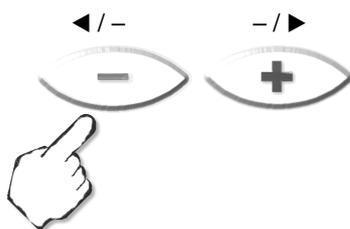
The on-screen menu (OSD) makes light work of fine tuning the picture on your monitor. The range of settings includes the simple brightness adjustment to the detailed correction of pin-cushion curvature or distortion. The on-screen display appears as soon the 'Menu' button on the control panel is pressed. Once in the on-screen display, you can use the buttons to access the various pages of the menu.

## How to navigate the OSD

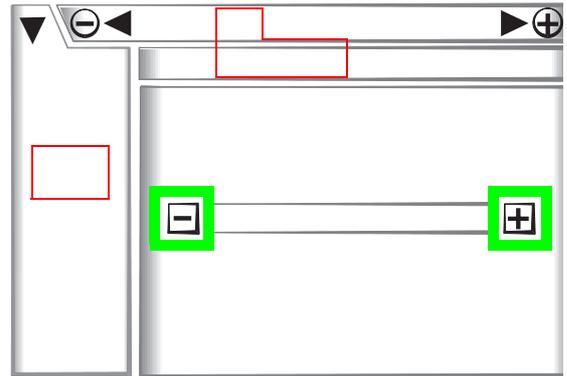
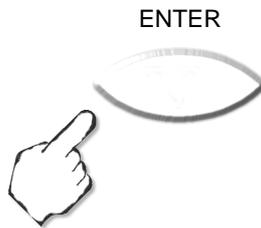
- ① Press any button to display the OSD screen.
- ② Select the group icon within the main menu by pressing this button.



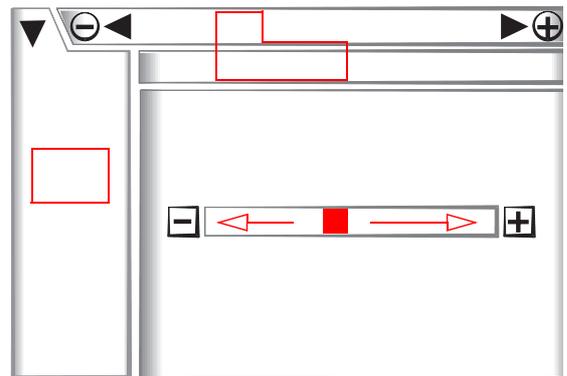
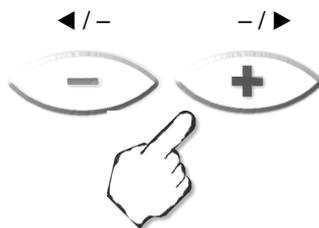
- ③ Select the item within the sub menu by pressing the +/- buttons.



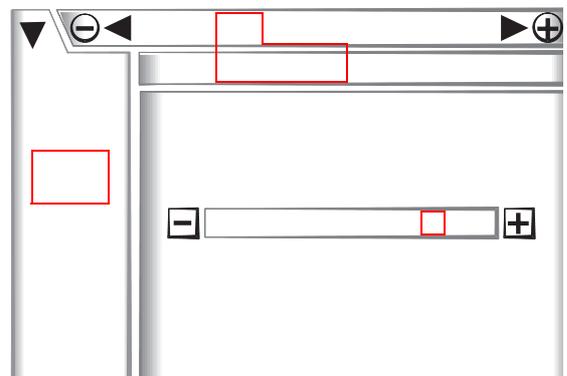
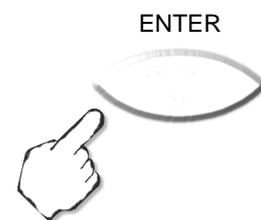
- ④ Select the highlighted option by pressing the ENTER button.



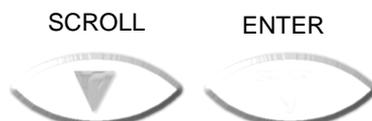
- ⑤ Adjust values and functions by pressing the +/- buttons.



- ⑥ Confirm your selection by pressing the ENTER button.



After ten seconds of inactivity, the OSD screen automatically disappears. Press the following button combination to switch the OSD off immediately.



# Monitor settings

The monitor settings can be fine tuned according to your preferences. Don't be afraid to experiment with the monitor and try out all of the options for adjustment. If the picture has gone completely astray, just press the RESET "emergency button" to restore the factory settings.

## After switching on

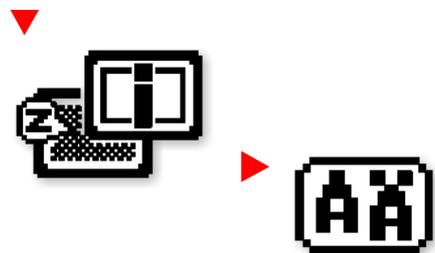
### Plug&Play

Modern graphics boards and the *ECOMO 19H99* can communicate using the DDC (Display Data Channel). The *ECOMO 19H99* can send its parameters to the graphics board and, in turn, the graphics board ensures that the monitor operates at the highest possible refresh rate for the resolution selected. This means that you will immediately get a picture that requires only minor adjustment. Check the fine tuning of the picture and make adjustments for the relative light levels within your working environment.

You will now find out what settings are possible and how to solve any problems.

### Language

The *ECOMO 19H99* can display its on-screen menus in a variety of languages. To change the language used for the on-screen menu, simply call up the menu page illustrated here and select the language you want.



## Adjustment functions

Function	Available	A	B	C	D
CONTRAST	Adjusts the contrast level.		✓		✓
BRIGHT	Adjusts the black level of the screen.		✓		✓
COLOR TEMPERATURE	Adjusts the color temperature		✓		✓
H-SIZE	Adjusts the horizontal size.	✓		✓	
H-PHASE	Adjusts the horizontal position.	✓		✓	
V-SIZE	Adjusts the vertical size.	✓		✓	
V-POSITION	Adjusts the vertical position.	✓		✓	
PCC-AMP	Straightens the left and right sides.	✓		✓	
PCC-PHASE	Adjusts the parallelism of the left and right sides.	✓		✓	
PCC-CENTER	Adjusts the pincushioning near the vertical center of the screen.	✓		✓	
TOP-PCC	Adjusts the pincushioning at the top corners of the screen.	✓		✓	
BOTTOM-PCC	Adjusts the pincushioning at the bottom corners of the screen.	✓		✓	
PIN-BALANCE	Adjusts the curvature of the left and right sides.	✓		✓	
KEY-BALANCE	Adjusts the vertical slant or tilt.	✓		✓	
TOP-BALANCE	Adjusts the partiality on the top of the screen image.	✓		✓	
ROTATION	Adjusts the rotation.				✓
GEOMETRY RESET	Restores to the factory preset level.			–	
H-CONVERGENCE	Adjusts the horizontal alignment of the red, green and blue beams.		✓		✓
V-CONVERGENCE	Adjusts the vertical alignment of the red, green and blue beams		✓		✓
MOIRE CANCEL LEVEL	Adjusts the moire level on the screen.		✓	✓	
CORNER PURITY TL	Adjusts the purity of the top-left corners of the screen.		✓		✓
CORNER PURITY TR	Adjusts the purity of the top-right corners of the screen.		✓		✓
CORNER PURITY BL	Adjusts the purity of the bottom-left corners of the screen.		✓		✓
CORNER PURITY BR	Adjusts the purity of the bottom-right corners of the screen.		✓		✓
CLAMP PULSE POSITION	Selects the position of the clamp pulse.			✓	
VIDEO LEVEL	Selects video level 1.0V or 0.7V.				✓
DEGAUSS	Eliminates possible color shading or impurity.			–	
POWER-SAVE	Activates the power save mode.				✓
OSD CONTROL LOCK	Locks the OSD function to keep the OSD screen you desired.				✓

Function	Available	A	B	C	D
OSD POSITION	Moves the OSD screen position.				✓
DIAGNOSIS	Indicates the current scanning frequency, user preset timing number.			–	
LANGUAGE	Selects the language used on OSD screen.				✓
USB UP-STREAM	Selects the upstream port which you want to use.				✓
USB PORT COMBINATION.	Selects the combination of the upstream port and signal input connector.				✓

- A.** Press "GEOMETRY RESET" to restore to the factory preset level.
- B.** Press the plus and minus buttons together to restore to the factory preset level.
- C.** Available to set for each signal timing
- D.** This data set is independent of changes to the signal timing.

### Overview of all pages

The following overview has been drawn up to help you navigate your way through the nine menu pages and their contents.

Group Icon	Symbol	Function	Key '-'	Key '+'
		<b>CONTRAST</b>	To decrease the contrast.	To increase the contrast.
		<b>COLOR TEMPERATURE</b>	To increase the red color level.	To decrease the red color level.
		<b>H-SIZE</b>	To narrow the width of the image on the screen.	To expand the width of the image on the screen.
		<b>H-PHASE</b>	To move the image on the screen to the left.	To move the image on the screen to the right.
		<b>H-POSITION</b>	To move the image to the left.	To move the image to the right.
		<b>V-POSITION</b>	To move the image down.	To move the image up.
		<b>PCC-AMP</b>	To collapse the center of the image.	To expand the center of the image.
		<b>PCC-PHASE</b>	To decrease the width at the top of the screen image and to increase the width at the bottom.	To increase the width at the top of the screen image and to decrease the width at the bottom.
		<b>PCC-CENTER</b>	To narrow the center of the image horizontally.	To expand the center of the image horizontally.

Group Icon	Symbol	Function	Key '-'	Key '+'
		<b>TOP-PCC</b>	To expand the width of the screen image near the corners of top.	To narrow the width of the screen image near the corners of top.
		<b>BOTTOM-PCC</b>	To expand the width of the screen image near the corners of bottom.	To narrow the width of the screen image near the corners of bottom.
		<b>PIN-BALANCE</b>	To move the top and bottom of the screen image to the right.	To move the top and bottom of the screen image to the left.
		<b>KEY-BALANCE</b>	To make the screen slant to the left.	To make the screen slant to the right.
		<b>TOP-BALANCE</b>	To move the top corners of the screen to the left.	To move the top corners of the screen to the right.
		<b>ROTATION</b>	To rotate the image counterclockwise.	To rotate the image clockwise.
		<b>GEOMETRY RESET</b>	—	To restore to factory preset level.
		<b>TEXT MODE</b>	To select "SHARP" mode.	To select "SMOOTH" mode.
		<b>H-CONVERGENCE</b>	To move the red to the left and the blue to the right.	To move the red to the right and the blue to the left.
		<b>V-CONVERGENCE</b>	To move the red to the lower and the blue to the upper.	To move the red to the upper and the blue to the lower.
		<b>MOIRE CANCEL LEVEL</b>	To decrease the level of the moire-clear wave.	To increase the level of the moire-clear wave.
		<b>CORNER PURITY (TL)</b>	To adjust the purity condition on the top-left corner.	
		<b>CORNER PURITY (TR)</b>	To adjust the purity condition on the top-right corner.	
		<b>CORNER PURITY (BL)</b>	To adjust the purity condition on the bottom-left corner.	
		<b>CORNER PURITY (BR)</b>	To adjust the purity condition on the bottom-right corner.	
		<b>CLAMP PULSE POSITION</b>	To clamp the video signal at the front of the H-Sync pulse.	To clamp the video signal at the back of the H-Sync pulse. If you connect to Macintosh, press plus button.
		<b>VIDEO LEVEL</b>	To select 1.0V of video input.	To select 0.7V of video input.
		<b>DEGAUSS</b>	—	To eliminate possible color shading or impurity.

Group Icon	Symbol	Function	Key '-'	Key '+'
		<b>POWER SAVE</b>	To select the constant power consumption mode.	To select the power-save mode.
		<b>CONTROL LOCK</b>	To unlock the OSD function.	To lock the OSD function except for "BRIGHTNESS" and "CONTRAST".
		<b>OSD POSITION</b>	To move the OSD screen position in a counter clockwise direction.	To move the OSD screen position in a clockwise direction.
		<b>DIAGNOSIS</b>	It shows the current scanning frequency, Preset No., and signal input connection.	
		<b>LANGUAGE</b>	To choose the language used on OSD. ENG.....English, FRA.....French, ESP.....Spanish, ITA.....Italian, GER.....German, JPN.....Japanese	
		<b>USB UP-STREAM</b>	THE USB functions of the computer connected to Upstream port ROOT-A become active.	THE USB functions of the computer connected to Upstream port ROOT-B become active.
			<b>USB PORT COMBINATION</b>	The Upstream port ROOT-A is assigned to signal input connector D-SUB and ROOT-B is assigned to BNC.

- 1** This locks the OSD function to prevent changes being made to your settings.

Press the plus button to lock the OSD function. You can adjust only "BRIGHTNESS" and "CONTRAST" in this state. Press minus button to unlock the OSD.
- 2** The active upstream port is colored blue in the OSD.

In case that either the upstream port ROOT-A or ROOT-B is chosen by this function, the auto-change of the upstream port is not available.

It may take about 15 seconds until the USB devices have been recognized by the computer after the upstream port is changed.
- 3** Ensure the operation of the devices connected to the downstream ports before changing USB upstream ports. It may take approximately 15 seconds until the devices have been recognized by the computer and start to operate after the upstream ports are changed.

Do not change the upstream ports during recognition to prevent errors of the operation of devices or application software.

Close all Windows programs before changing upstream ports.



# An optimized working environment

You have already taken a significant step towards this goal: you have acquired a monitor with technology guaranteeing optimized ergonomics and a minimum of stress at your place of work. Equally important is the overall arrangement of your working environment, which includes some basic rules about working with a monitor.



*The ELSA ECOMO 19H99 complies with the latest EU ergonomics guidelines (90/270/EEC) for work places with monitors, which came into effect on the 1.1.97.*

## Monitor picture quality

The screen must display a stable picture. How can you check this? Simply focus on a fixed point next to your screen. If you can see a perceptible flickering of the picture, you can try and adjust the brightness and contrast to stabilize the picture. If this does not help, then try to increase the display refresh rate with your graphics card driver.

## Tips for an ergonomic working environment

### Lighting in your working environment

The lighting in your place of work should not perceptibly flicker. Avoid placing monitors directly next to windows and be sure that there is the possibility to reduce the intrusion of strong sunlight such as with a blind. When arranging desks, make sure that the direction of view is parallel with the lighting. The direction of view to the monitor should be parallel to the windows. Glare and reflections can be reduced by an anti-reflective layer (Lambda/4 anti-reflection) on the screen.

You can check whether or not your place of work meets these basic rules:

- Are you facing a window when looking at your monitor?
- Does your monitor screen show any reflections from windows or lighting?

## The work desk

The top of the work desk should be at a height of 72 cm. The desk top should be around 80 cm deep and of sufficient length. There should be a suitable separation between the operator and the monitor which, for a 17" monitor, is recommended to be at least 45 cm and for a 21" monitor, should be about 80 cm.

## The seating position

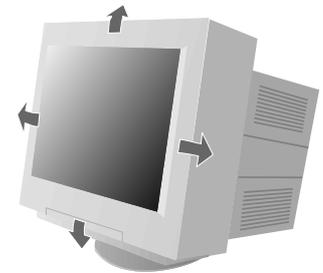
The seating position is most important for work in comfort and without problems. A rule of thumb is: sit with a straight back and ensure that your arms and legs are bent at approximately 90°. Your feet should also rest flat on the floor.

It is important that you frequently shift your seating position – to practice the so-called "dynamic sitting" – and that you stand up once in a while.

## The monitor position

The *ECOMO 19H99* can be tilted and swiveled so that you can set up the monitor position to your liking.

When swiveling or tilting, please support the monitor with both hands



*When selecting the monitor position, be sure not to place it directly on the computer housing.*



## Cleaning your monitor

When cleaning the monitor, please follow these guidelines:

- Always unplug the monitor before cleaning
- Wipe the screen and cabinet front and sides with a soft cloth
- If the screen requires more than dusting, apply household window cleaner to a soft cloth to clean the monitor screen

*Do not use benzene, thinner or any volatile substances to clean the unit as the finish may be permanently marked. Never leave the monitor in contact with rubber or vinyl for an extended period.*



# Technical Data

<b>CRT</b>	Diagonal	50cm / 19", viewable display size 46cm, 18"		
	Gun	In-line		
	Deflection angle	90 °		
	Phosphors	Red, green, blue (P22, medium short persistence)		
	Phosphor color coordinates	Red;Green;Blue X = 0.625;X = 0.29;X = 0.150 Y = 0.34;Y = 0.605;Y = 0.07		
	Slot mask	0.25 - 0.27 mm		
	Face plate	anti-glare, anti-reflective, anti-static coating		
	Focusing method	Dynamic beam forming		
<b>Input signal</b>	Video	0.7V RGB analog		
	Synchronization	Synchronization signals on green or separate horizontal/vertical synchronization or composite synchronization		
<b>Interface</b>	Input connector	DB9-15P and 5-pin BNC		
	Input impedance	75Ω (video) 1kΩ (sync)		
<b>USB</b>	Function	Self powered HUB complying with Universal Serial Bus Specification Rev.1.0 USB Monitor Control to adjust the image on screen by USB commands from the computer.		
	Interface	2 Upstream ports / 12Mbps. 3 Upstream ports / 12Mbps, 1.5Mbps, possible to supply 500mA max. per each Downstream port.		
<b>Frequency range</b>	Horizontal: 30 - 95kHz, vertical: 40 - 152Hz			
<b>Resolution</b>	Horizontal: up to 1600 pixels, vertical: up to 1200 lines			
<b>Warm-up time</b>	30min. to reach optimum performance temperature			
<b>Brightness</b>	100cd/m <sup>2</sup> , standard full white video			
<b>Blanking time</b>	Horizontal	≥ 2.3μs		
	Vertical	≥ 500μs		
<b>Viewable display</b>	350 x 262mm, ratio 4:3			
		9950K	6500K	5000K
	X = 0.283 ± 0.02	X = 0.313 ± 0.02	X = 0.346 ± 0.02	
	Y = 0.298 ± 0.02	Y = 0.329 ± 0.02	Y = 0.359 ± 0.02	
<b>Color temperature</b>	9950K-5000K			
<b>Power supply</b>	AC 100-120 V/220-240 V; ±10 %, 50-60 Hz, 135 W (typical) 150W (typ.) with USB operation			
<b>Operating environment</b>	Temperature	5° - 35 °C		
	Humidity	10 - 90% relative air humidity		
<b>Housing</b>	454 x 458 x 456mm (W x H x D)			
<b>Weight</b>	26kg approx.			
<b>Tilt/swivel base</b>	Tilt angle	-5° - +15°		
	Swivel angle	± 90°		
<b>Approvals/certifications</b>	Safety (CE)	EN 60950		
	EMC (CE/FCC)	EN 55022 Class B, EN 50082-1, EN 60555-2		
	X-radiation	German X-ray regulations dated 1987-01-08		
	Others	TCO '95 VESA DPMS EPA Energy Star MPR-II ISO 9241-3 (certified by TÜV Ergonomie) ZHI/618 NUTEK Spec. 803299/94		

## Power management function

The *ECOMO 19H99* complies with the guidelines set by VESA and Energy Star together with the stringent standards of NUTEK. The *ECOMO 19H99* will automatically reduce power consumption in three stages if the monitor is connected to a graphics board complying with VESA DPMS. You can set the delay time before the monitor enters the power saving mode using the on-screen menu.

The following table gives you an overview.

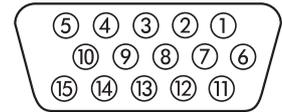
Mode	Synchronization Signal		Power Consumption	Recovery Time	Power Indicator
	Horizontal	Vertical			
Stand-by mode	no	yes	≤ 15W	approx. 3sec	orange
Suspend mode	yes	no	≤ 15W	approx. 3sec	orange
Active-off mode	no	no	≤ 8W	approx. 10sec	orange

## Factory settings

To minimize the need for adjustment, the factory has preset popular display standards into the monitor. Picture size and centering are automatically adjusted if any of these display standards is detected. All the factory presets may be overwritten by adjusting the user controls. The monitor is capable of automatically storing up to 12 additional display standards. The new display information must differ from any of the existing display standards by at least 1 kHz for the horizontal scan frequency or 5 Hz for the vertical scan frequency or the sync signal polarities must be different.

Preset timing	Fh (kHz)	Fv (Hz)	Polarity		
			H	V	
640x480	N.I.	31,5	60,0	–	–
640x480	N.I.	37,5	75,0	–	–
800x600	N.I.	46,9	75,0	+	+
1024x768	N.I.	60,0	75,0	+	+
1152x870	N.I.	68,7	75,1	–	–
1280x1024	N.I.	80,0	75,0	+	+
1280x1024	N.I.	91,1	85,0	+	+
1600x1200	N.I.	93,7	75,0	+	+

## The VGA D-shell socket

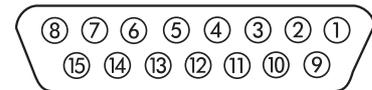


### Pin assignment

Connection	Signal	Connection	Signal
1	Red	9	+5 V
2	Green	10	Sync ground
3	Blue	11	Monitor ID2
4	Monitor ID0	12	Bidirectional data (SDA, DDC1/2B)
5	DDC ground	13	Horizontal synchronization
6	Red ground	14	Vertical synchronization
7	Green ground	15	Data timing (SCL, DDC2B)
8	Blue ground		

The *ECOMO 19H99* issues analog signals in accordance with the requirements of Guideline RS-170. The synchronization information is sent separately.

## Video input connection to an Apple-Macintosh computer



### Pin assignment

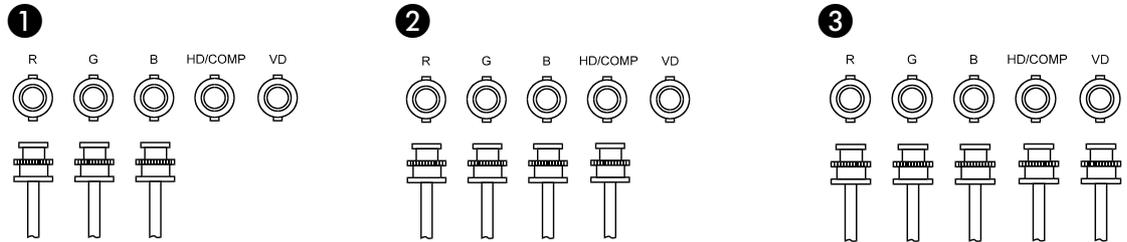
Pin	Signal	Pin	Signal
1	Red ground	9	BLUE Video
2	RED video	10	Sense 2
3	C-sync	11	C & V sync Ground
4	Sense 0	12	V-sync
5	GREEN video (mono video)	13	Blue ground
6	Green ground	14	H-sync Ground
7	Sense 1	15	H-sync
8	Not used		

H-sync = scan frequency, V-sync = Refresh rate

Tabella 1:

## BNC connectors

The second input for the video signal is the BNC connection with five sockets. The connection cable between the monitor



- 1 Connecting the BNC cables when using a composite green signal with sync.
- 2 Connecting the BNC cables when using an externally composed sync.
- 3 Connecting the BNC cables when using a separate horizontal and vertical sync.



*The BNC connection does not support the DDC functions.*

# Troubleshooting

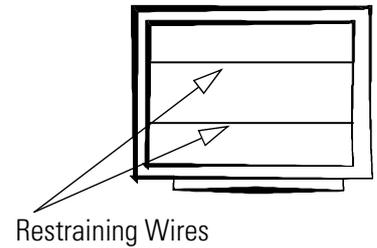
## Problem solving

Problem		What you can do
No picture	LED On? (Green)	Check, if AC power chord is disconnected or monitor switched of.
	LED Off	Is the monitor switched on? Is the AC power chord properly connected?
	LED On? (Amber)	Signal cable disconnected? BNC cables are misconnected or the green cable is disconnected Computer power switch Power Management function is activ
The following message appears ATTENTION NO SIGNAL		Signal cable disconnected.
		BNC cables are misconnected or the green cable is disconnected.
		Computer power switch.
		Power management function is active.
The following message appears ATTENTION SIGNAL FREQUENCY IS OUT OF RANGE		Input signal frequency range is disagreement CGA Mode is not available. MDA Mode is not available. EGA Mode is not available.
Display is missing, center shifts, or too small or too large of a display size		Do "GEOMETRY-RESET" or "ALL RESET" for a standard signal.
		Adjust H-SIZE, V-SIZE, H-PHASE, and V-POSITION with non-standard signals.
		Monitor may not be able to get full-screen image depend on signal. In this case, please select other resolution, or other vertical refresh timing.
		Make sure you wait a few seconds after adjusting the size of the image before changing or disconnecting the signal.
Display is dark or too bright		"VIDEO LEVEL" is not at the appropriate position for your graphics adapter output.(0.7V or 1.0Vp-p)
No operation of the USB devices		[Generic USB HUB] is not listed in [Device Manager].
		On the OSD screen, the Upstream port to which the USB device you want to use is connected is not colored by blue.

## Restraining wires

You may notice two thin, horizontal lines in the picture. This is not a defect, but a phenomenon common to monitors which use the aperture grille CRT technology.

These lines are shadows produced by the restraining wires which reduce the aperture grille's sensitivity to vibration .



# Appendix



## TCO '95 -

### Ecological Requirements for Personal Computers

Congratulations! You have just purchased a TCO '95 approved and labeled product! Your choice has provided you with a product developed for professional use. Your purchase has also contributed to reducing the burden on the environment and to the further development of environmentally adapted electronic products.

#### Why do we have Environmentally-Labeled Computers ?

In many countries, environmental labeling has become an established method for encouraging the adaptation of goods and services to the environment. The main problem as far as computers and other electronic equipment are concerned is that environmentally harmful substances are used both in the products and during their manufacture. Since it has not been possible so far for the majority of electronic equipment to be recycled in a satisfactory way, most of these potentially damaging substances sooner or later enter Nature.

There are also other characteristics of a computer, such as energy consumption levels, that are important from both the working and natural environment viewpoints. Since all types of conventional electricity generation have a negative effect on the environment (acidic and climate-influencing emissions, radioactive waste, etc.) it is vital to conserve energy. Electronic equipment in offices consumes an enormous amount of energy, since it is often routinely left running continuously.

#### What does Labeling Involve ?

This product meets the requirements for the TCO '95 scheme, which provides for international environmental labeling of personal computers. The labeling scheme was developed as a joint effort of the TCO (The Swedish Confederation of Professional Employees), Naturskyddsforeningen (The Swedish Society for Nature Conservation) and NUTEK (The National Board for Industrial and Technical Development in Sweden).

The requirements cover a wide range of issues: environment, ergonomics, usability, emission of electrical and magnetic fields, energy consumption and electrical and fire safety.

The environmental demands concern among other things restrictions on the presence and use of heavy metals, brominated and chlorinated flame retardants, CFCs (freons), and chlorinated solvents. The product must be prepared for recycling and the manufacturer

is obliged to have an environmental plan, which must be adhered to in each country where the company implements its operational policy.

The energy requirements include a demand that the computer and/or display after a certain period of inactivity shall reduce its power consumption to a lower level, in one or more stages. The length of time to reactivate the computer shall be reasonable for the user.

Labeled products must meet strict environmental demands, for example in respect of the reduction of electric and magnetic fields, along with physical and visual ergonomics and good usability.

You will find a brief summary of the environmental requirements met by this product below. The complete environmental criteria document may be ordered from:

- TCO Development Unit  
11494 Stockholm  
Sweden  
Fax: +46-87829207  
EMail (Internet): [development@tco.se](mailto:development@tco.se)  
<http://www.tco-info.com/>

## Environmental Requirements

brominated flame retardants are present in printed circuit boards, cabling, casings and housings, and are added to delay the spread of fire. Up to 30 % of the plastic in a computer casing can consist of flame-retardant substances. These are related to another group of environmental toxins, PCB, and are suspected of giving rise to similar harm, including reproductive damage in fish-eating birds and mammals. Flame retardants have been found in human blood and researchers fear that they can disturb fetus development. Bio-accumulative\* TCO '95 demands require that plastic components weighing more than 25 grams must not contain flame retardants with organically bound chlorine or bromine.

- **Lead** – can be found in picture tubes, display screens, solder and capacitors. Lead damages the nervous system and higher doses causes lead poisoning. The relevant bio-accumulative\* TCO '95 requirement permits the inclusion of lead, as no replacement has yet been developed.
- **Cadmium** – is present in rechargeable batteries and in color-generating layers of certain computer displays. Cadmium damages the nervous system and is toxic in high doses. The relevant bio-accumulative\* TCO '95 requirement states that batteries may not contain more than 25 ppm (parts per million) of cadmium. The color-generating layers of display screens must not contain any cadmium.
- **Mercury** – is sometimes found in batteries, relays and switches. Mercury damages the nervous system and is toxic in high doses. The relevant bio-accumulative\* TCO

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'95 requirement states that batteries may not contain more than 25 ppm (parts per million) of mercury. The relevant bio-accumulative\* TCO '95 demands require that no mercury is present in any of the electrical or electronic components concerned with the display unit.

- **CFCs (Freons)** – are sometimes used for washing printed circuit boards and in the manufacture of expanded foam for packaging. CFCs break down ozone and thereby damage the ozone layer in the stratosphere, causing increased reception on Earth of ultra-violet light with consequent increased risks of skin cancer (malignant melanoma). The relevant TCO '95 requirement: Neither CFCs nor HCFCs may be used during manufacture of the product or its packaging.

\* Bio-accumulative is defined as substances which accumulate within living organisms.

## Advice and help

If you encounter any problems during the installation or operation of your ELSA product, please consult this manual first.

If you have further questions, you can contact our Support team. Ensure that you can provide the following information.

- Exact model name of your ELSA monitor.
- The type of graphics board and the BIOS version (displayed when starting the computer).
- Operating system and hardware environment.

## Software updates

The latest versions of the ELSA software are always available for download from our Internet WWW site [www.elsa.de](http://www.elsa.de) and direct via FTP from [ftp.elsa.com](ftp://ftp.elsa.com). You will also find a wealth of information and answers to frequently asked questions (FAQs). Before you contact the ELSA Support team, please make sure that you are using the latest ELSA software (driver, firmware or INF file) versions.

## Who to contact?

First you should contact the dealer where you bought your ELSA product. If there are still questions remaining, contact one of the following:

### ■ ELSA on the Internet

ELSA WWW site [www.elsa.de](http://www.elsa.de)

### ■ ELSA by Mail

Or write to ELSA

ELSA AG  
Computergrafik Support  
Sonnenweg 11  
52070 Aachen  
Germany

If you are not sure whether your product is defective or if the problem is just a driver which is incorrectly installed, please call the ELSA Support hotline before you send the board for repair.

### ■ ELSA support hotline **+49-241-606-6135**

Mondays to Fridays from 9.00 am until 5.00 pm (CET)

If you have any questions about the ELSA ServiceDirect program or the progress of your repair, please call.

### ■ ELSA service hotline **+49-241-6065112**

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■ **ELSA world wide**

You can contact the ELSA subsidiaries:

**ELSA, Inc.**

2231 Calle De Luna  
Santa Clara, CA 95054  
USA

Phone: +1-408-919-9100  
+1-800-272-ELSA  
Fax: +1-408-919-9120

**ELSA Asia, Inc.**

7F-11, No. 188, Sec. 5  
Nanking East Road  
Taipei 105  
Taiwan, R.O.C.

Phone: +886-2-27685730  
Fax: +886-2-27660873

**ELSA Japan, Inc.**

Mita Suzuki Building 3F  
5-20-14 Shiba, Minato-ku  
Tokyo 108-0014  
Japan

Phone: +81-3-5765-7391  
Fax: +81-3-5765-7235

## ELSA-ServiceDirect for *ELSA ECOMO*<sup>™</sup> Monitors

### 3-Year Warranty Including ELSA-Onsite

As of the purchase date 01.01.1998, ELSA grants a three-year warranty on *ELSA ECOMO*<sup>1)</sup> monitors including ELSA-ServiceDirect. ELSA strives to offer its customers top product quality with its extensive quality assurance measures. If, however, the customer makes a complaint, this service program guarantees perfect support and repair procedures to minimize any inconvenience. As well as repairs carried out free of charge, the following ServiceDirect services are offered within the extended scope of the warranty.

### ELSA-Onsite: 3 years of onsite service for ELSA monitors—free of charge

You can avail of the numerous advantages of our onsite services for *ELSA ECOMO* monitors throughout Europe<sup>2)</sup>. If you discover a fault with your monitor, you first contact our support team. If your monitor requires repairs within the warranty period of three years, you are provided with a replacement unit within 24 hours<sup>3)</sup> which we deliver to your workplace. Your repaired monitor will be returned to you as soon as possible. The advantage of this offer is that you have no downtime or transport expenses. ELSA's customer service ensures that all transporting procedures are dealt with in the correct manner.

### Your direct contact partner at ELSA-ServiceDirect

As an ELSA customer, you will receive support and advice from ELSA's customer service at all stages of the warranty services being carried out.

The ELSA support hotline is the first number to dial if you discover a malfunction or fault on your monitor.

If you have general questions on ServiceDirect, on the progress of repair work, contact the ELSA service hotline.

ELSA Monitor Support Hotline  
**+49-(0)241-606-6135**

ELSA Service Hotline  
**+49-(0)241-606-5112**

1) Applies to all *ELSA ECOMO* monitors purchased after January 1, 1998.

2) For *ELSA ECOMO 21H97*, a 4 week DoA warranty is granted outside of Germany instead.

3) Provided that the complete documentation reaches the ELSA support team by 11.00 a.m. by mail or directly via the computer graphics faxline—Tel.: +49-(0)241-606-6399. Please note that warranty services are only granted for faults which are covered within the framework of our General Terms of Warranty, valid for the Federal Republic of Germany (refer to our Internet site: [www.elsa.com](http://www.elsa.com)).

If the ELSA service cannot find fault with the unit claimed to be defective, we will invoice you for DM 200 plus V.A.T. to cover inspection costs and replacement of the unit.

# Warranty conditions

The ELSA AG warranty, valid as of June 01, 1998, is given to purchasers of ELSA products in addition to the warranty conditions provided by law and in accordance with the following conditions:

## 1 Warranty coverage

- a) The warranty covers the equipment delivered and all its parts. Parts will, at our sole discretion, be replaced or repaired free of charge if, despite proven proper handling and adherence to the operating instructions, these parts became defective due to fabrication and/or material defects. Also we reserve the right to replace the defective product by a successor product or repay the original purchase price to the buyer in exchange to the defective product. Operating manuals and possibly supplied software are excluded from the warranty.
- b) Material and service charges shall be covered by us, but not shipping and handling costs involved in transport from the buyer to the service station and/or to us.
- c) Replaced parts become property of ELSA.
- d) ELSA are authorized to carry out technical changes (e.g. firmware updates) beyond repair and replacement of defective parts in order to bring the equipment up to the current technical state. This does not result in any additional charge for the customer. A legal claim to this service does not exist.

## 2 Warranty period

The warranty period for ELSA products is six years. Excepted from this warranty period are ELSA color monitors and ELSA videoconferencing systems with a warranty period of 3 years. This period begins at the day of delivery from the ELSA dealer. Warranty services do not result in an extension of the warranty period nor do they initiate a new warranty period. The warranty period for installed replacement parts ends with the warranty period of the device as a whole.

## 3 Warranty procedure

- a) If defects appear during the warranty period, the warranty claims must be made immediately, at the latest within a period of 7 days.
- b) In the case of any externally visible damage arising from transport (e.g. damage to the housing), the transport company representative and ELSA should be informed immediately. On discovery of damage which is not externally visible, the transport company and ELSA are to be immediately informed in writing, at the latest within 7 days of delivery.
- c) Transport to and from the location where the warranty claim is accepted and/or the repaired device is exchanged, is at the purchaser's own risk and cost.
- d) Warranty claims are only valid if the original purchase receipt is returned with the device.

## 4 Suspension of the warranty

All warranty claims will be deemed invalid

- a) if the device is damaged or destroyed as a result of acts of nature or by environmental influences (moisture, electric shock, dust, etc.),
- b) if the device was stored or operated under conditions not in compliance with the technical specifications,

- c) if the damage occurred due to incorrect handling, especially to non-observance of the system description and the operating instructions,
- d) if the device was opened, repaired or modified by persons not authorized by ELSA,
- e) if the device shows any kind of mechanical damage,
- f) if in the case of an ELSA Monitor, damage to the cathode ray tube (CRT) has been caused especially by mechanical load (e.g. from shock to the pitch mask assembly or damage to the glass tube), by strong magnetic fields near the CRT (colored dots on the screen), or through the permanent display of an unchanging image (phosphor burnt),
- g) if, and in as far as, the luminance of the TFT panel backlighting gradually decreases with time, or
- h) if the warranty claim has not been reported in accordance with 3a) or 3b).

## **5 Operating mistakes**

If it becomes apparent that the reported malfunction of the device has been caused by unsuitable software, hardware, installation or operation, ELSA reserves the right to charge the purchaser for the resulting testing costs.

## **6 Additional regulations**

- a) The above conditions define the complete scope of ELSA's legal liability.
- b) The warranty gives no entitlement to additional claims, such as any refund in full or in part. Compensation claims, regardless of the legal basis, are excluded. This does not apply if e.g. injury to persons or damage to private property are specifically covered by the product liability law, or in cases of intentional act or culpable negligence.
- c) Claims for compensation of lost profits, indirect or consequential detriments, are excluded.
- d) ELSA is not liable for lost data or retrieval of lost data in cases of slight and ordinary negligence.
- e) In the case that the intentional or culpable negligence of ELSA employees has caused a loss of data, ELSA will be liable for those costs typical to the recovery of data where periodic security data backups have been made.
- f) The warranty is valid only for the first purchaser and is not transferable.
- g) The court of jurisdiction is located in Aachen, Germany in the case that the purchaser is a merchant. If the purchaser does not have a court of jurisdiction in the Federal Republic of Germany or if he moves his domicile out of Germany after conclusion of the contract, ELSA's court of jurisdiction applies. This is also applicable if the purchaser's domicile is not known at the time of institution of proceedings.
- h) The law of the Federal Republic of Germany is applicable. The UN commercial law does not apply to dealings between ELSA and the purchaser.